

PRIME PROMOTIONAL PRODUCTS

3-Way Guarantee Certificate

If you have never ordered your promotional products from us then you are probably not aware of our exclusive 3-WAY Guarantee. This Guarantee is designed to make your buying decision easy by removing any perceived risk associated with your decision to order. We are pleased to be in the unique position of being able to offer you these 3 exclusive guarantees because of our industry experience combined with our stringent quality control procedures. These procedures ensure all the products we supply are checked and tested before leaving our warehouse.

 **12 MONTH
QUALITY GUARANTEE**

To show how confident we are about the quality of our products we offer a "12 Month Quality Guarantee" against faulty merchandise. If at any time during these 12 months you or your client experiences a problem, simply return the products to us and we'll repair or replace it.*

 **100% SATISFACTION
GUARANTEE**

We understand that the image of your organisation is directly linked to the quality of the imprinted products you choose to give away. That is why we have developed our exclusive "100% Satisfaction Guarantee". We Guarantee that the product and imprint we supply will be exactly as per your order.

 **LOWEST PRICE
GUARANTEE**

To show you how confident we are about our prices we offer our "Lowest Price Guarantee". If you find a lower price for the same product (in stock) within 30 days of purchase, we will refund you the difference between what you paid and what you have subsequently been quoted.**

* Guarantee does not apply to normal wear and tear

** Price based on exact same product and same decoration method



www.primepromotional.com.au

